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Prior warning of upcoming subscription renewal. Under Review

- DM Dave Masson
- **Forum name:** #Suggestion

Please do us a courtesy and notify us (the customer) of an upcoming subscription renewal BEFORE the transaction takes place. I was just notified in arrears that you had already removed funds from my credit card account. I had planned to use another account. This is not an unusual request and is standard operating procedure with most viable businesses. Thank you.