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Client Control Panel Overview

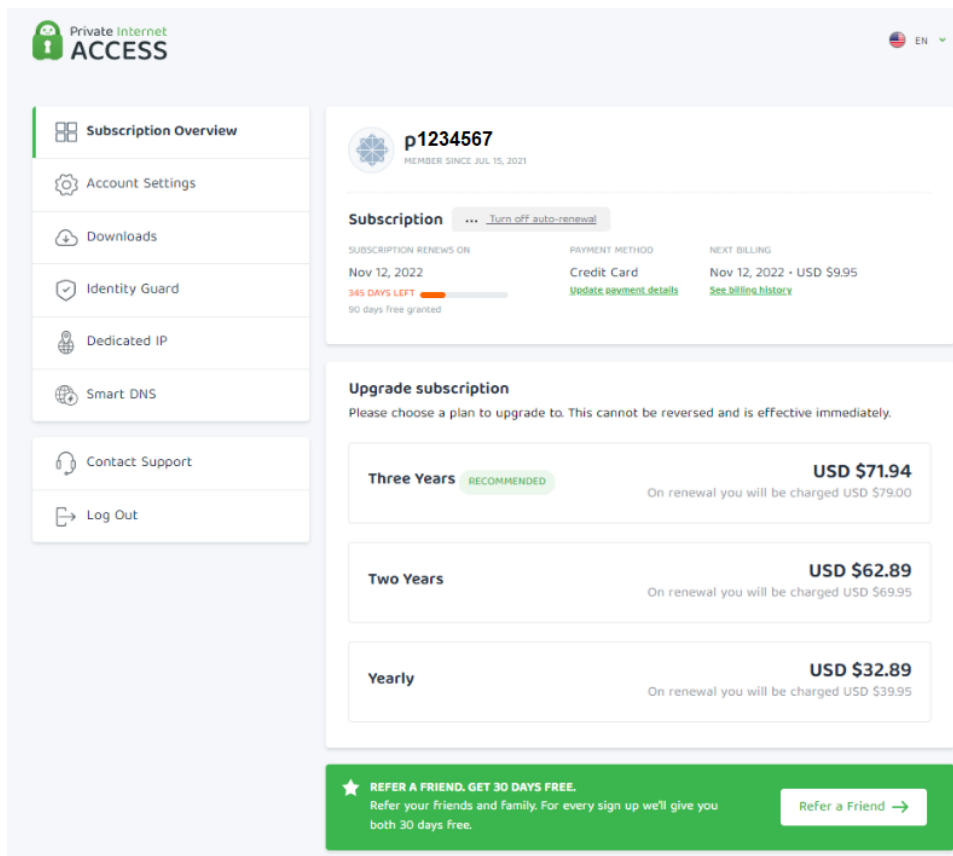
Travis - 2022-06-20 - Account Email and More

The Client Control Panel is the online portal where users can sign in to access their Private Internet Access account information and manage all aspects of their subscription.

The screenshot shows a login form titled "Log in to your PIA account". It contains two input fields: "Your username" and "Your password". Below the fields is a green "Log In" button. At the bottom of the form, there is a link labeled "Forgot password?".

After signing in, the Client Control Panel can be viewed as well as the various sections to manage the account.

Subscription Overview:



**Note: The subscription upgrade options are subject to change based on current promotions. The above listed options do not reflect current deals.*

The first section on the Client Control Panel displays the basic account information:

- Username
- Renewal/expiration date
- Payment method
- Next payment date
- Update payment details
- Billing history

Below the subscription information provides users the option to upgrade their subscription tier, depending on the current tier and payment method.

At the very bottom lies the refer a friend section. More information on Refer a Friend can be found [here](#).

Account Settings:

Private Internet ACCESS

EN

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Login and security

Email address	user@example.com Update
Password	Last updated on Aug 20, 2021 Update
Two-factor authentication	Disabled Enable

Language Settings

Email language	English
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Under the Account Settings section, users can update the accounts email address, password, enable or disable two-factor authentication, and change the language of the emails received from PIA.

Downloads:

Private Internet ACCESS EN

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Downloads

Desktop apps

[Changelogs and Checksums](#) View the changelogs and SHA-256 checksums [VIEW >](#)

Windows v.3.3.0
Download [32-bit](#) [64-bit](#)
Requires Windows 8.1, 10 (32 & 64 bit).

Mac OS v.3.3.0
Download (64-bit)
Requires macOS 10.13+ (64-bit only)

Linux v.3.3.0
Download (64-bit)
Requires Ubuntu 18.04+, Mint 19+, Arch, Debian

Linux ARM v.3.3.0
Download [arm64](#) [armhf](#)
Requires Ubuntu 18.04+, Mint 19+, Arch, Debian

Chromebook
Set Smart DNS

Mobile apps

Android
Go to play store

iOS
iPhone/iPad
Go to App Store

The Downloads section hosts the changelogs and checksums for our desktop apps, links to the latest versions for download (desktop, mobile, browser extension, Firetv, and smart DNS for various devices).

Below the download options, other VPN settings for generating SOCKS credentials and [OpenVPN Generator and Configurations](#) sections can be found.

VPN Settings

SOCKS

Generate or re-generate a username and password for use with SOCKS.

Username x1234567

Password abc123pass

Notice that SOCKS traffic is unencrypted and does not replace the use of a VPN.

[Re-generate](#)

OpenVPN Configuration Generator

Generate configuration files easily for OpenVPN with our easy to use generator.

[Go to OpenVPN Generator](#)

OpenVPN Configurations

[View OpenVPN Configurations](#)

Identity Guard:

Identity guard is a tool giving users the ability to search for an email address to see if they have ever been part of a data breach. More information can be found [here](#).

Dedicated IP:

Get a Dedicated IP

Secure your remote connections to any asset with a dedicated IP from a country of your choice from the list below. During your subscription, this IP will be yours and yours alone, protecting your data transfers with the strongest encryption out there. [Find out more](#)

Choose time period:

Price

Total

\$5.00/mo.

\$5.00

[Pay Now](#)

Your dedicated IP purchase is a recurring payment and will renew automatically when your subscription term expires.

The next section is for Dedicated IPs that can be purchased as an add-on service for a VPN subscription, allowing users to connect to the same IP address each time they use the VPN. More information on dedicated IPs can be found [here](#) and how to purchase one can be found [here](#).

Smart DNS:

Smart DNS Setup

With your Smart DNS settings enabled, you'll be able to stream and access geo-restricted content without any drop in internet speed.

1 **Select Device**
Select the device on which you want to set up a VPN connection.


Select Device


The next section enables users to set up Smart DNS for various devices. More information can be found [here](#).


Contact Support and Log Out:


The last section allows users to access the [PIA Help Center](#) as well as log out of the Client Control Panel.


At any time, you can take a survey to help improve PIA and your experience. There are surveys for the overall experience, Dedicated IPs, and Smart DNS, located at the bottom of the menu when on the corresponding tab.


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Tags

Account

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