Client Control Panel Overview

Travis - 2022-06-20 - Account Email and More

The Client Control Panel is the online portal where users can sign in to access their Private Internet Access account information and manage all aspects of their subscription.

After signing in, the Client Control Panel can be viewed as well as the various sections to manage the account.

Subscription Overview:

Note: The subscription upgrade options are subject to change based on current promotions. The above listed options do not reflect current deals.

The first section on the Client Control Panel displays the basic account information:

- Username

- Renewal/expiration date

- Payment method

- Next payment date

- Update payment details

- Billing history

Below the subscription information provides users the option to upgrade their subscription tier, depending on the current tier and payment method.

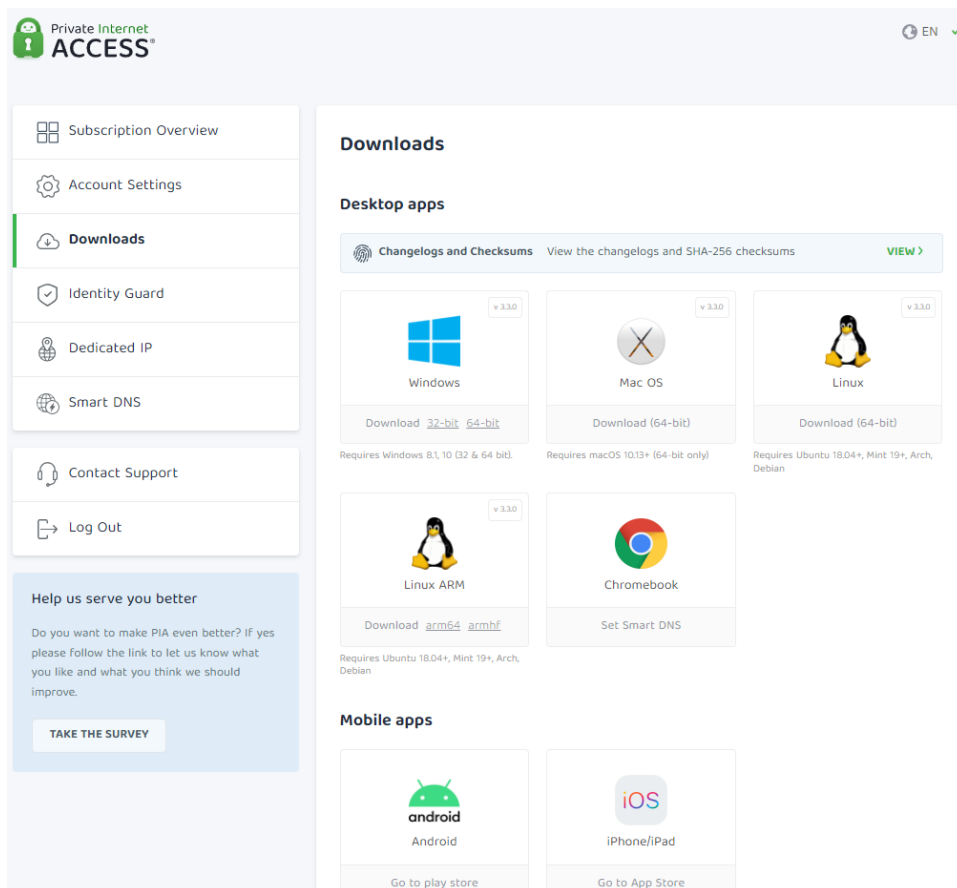At the very bottom lies the refer a friend section. More information on Refer a Friend can be found [here](#).

Account Settings:

Under the Account Settings section, users can update the accounts email address, password, enable or disable two-factor authentication, and change the language of the emails received from PIA.

Downloads:

The Downloads section hosts the changelogs and checksums for our desktop apps, links to the latest versions for download (desktop, mobile, browser extension, Firetv, and smart DNS for various devices).

Below the download options, other VPN settings for generating SOCKS credentials and OpenVPN Generator and Configurations sections can be found.

VPN Settings

SOCKS

Generate or re-generate a username and password for use with SOCKS.

Username	x1234567
Password	abc123pass

> Notice that SOCKS traffic is unencrypted and does not replace the use of a VPN.

Re-generate

OpenVPN Configuration Generator

Generate configuration files easily for OpenVPN with our easy to use generator.

Go to OpenVPN Generator

OpenVPN Configurations

View OpenVPN Configurations

Identity Guard:

Identity guard is a tool giving users the ability to search for an email address to see if they have ever been part of a data breach. More information can be found here.

Dedicated IP:

Get a Dedicated IP

Secure your remote connections to any asset with a dedicated IP from a country of your choice from the list below. During your subscription, this IP will be yours and yours alone, protecting your data transfers with the strongest encryption out there. Find out more

Choose time period:	Price	Total
	$5.00/mo.	$5.00

Pay Now

Your dedicated IP purchase is a recurring payment and will renew automatically when your subscription term expires.

The next section is for Dedicated IPs that can be purchased as an addon service for a VPN subscription, allowing users to connect to the same IP address each time they use the VPN. More information on dedicated IPs can be found here and how to purchase one can be found here.

Smart DNS:

The next section enables users to set up Smart DNS for various devices. More information can be found here.

Contact Support and Log Out:

The last section allows users to access the PIA Help Center as well as log out of the Client Control Panel.

At any time, you can take a survey to help improve PIA and your experience. There are surveys for the overall experience, Dedicated IPs, and Smart DNS, located at the bottom of the menu when on the corresponding tab.

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Log Out

Help us serve you better

Do you want to make PIA even better? If yes please follow the link to let us know what you like and what you think we should improve.

TAKE THE SURVEY

Tags

Account

Client Control Panel