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Client Control Panel Overview

Travis - 2022-06-20 - Account Email and More

The Client Control Panel is the online portal where users can sign in to access their Private Internet Access account information and manage all aspects of their subscription.

The screenshot shows a login interface for a Private Internet Access (PIA) account. It features a white rounded rectangle centered on a light gray background. Inside the rectangle, the text "Log in to your PIA account" is displayed at the top. Below this, there are two input fields: "Your username" and "Your password". A prominent green button labeled "Log In" is positioned below the password field. At the bottom of the form, there is a link that reads "Forgot password?".

After signing in, the Client Control Panel can be viewed as well as the various sections to manage the account.

Subscription Overview:

Private Internet ACCESS

EN

Subscription Overview

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- Smart DNS
- Contact Support
- Log Out

Account Information:

p1234567
MEMBER SINCE JUL 15, 2021

Subscription ... [Turn off auto-renewal](#)

SUBSCRIPTION RENEWS ON	PAYMENT METHOD	NEXT BILLING
Nov 12, 2022 345 DAYS LEFT 90 days free granted	Credit Card Update payment details	Nov 12, 2022 - USD \$9.95 See billing history

Upgrade subscription
Please choose a plan to upgrade to. This cannot be reversed and is effective immediately.

- Three Years** RECOMMENDED **USD \$71.94**
On renewal you will be charged USD \$79.00
- Two Years** **USD \$62.89**
On renewal you will be charged USD \$69.95
- Yearly** **USD \$32.89**
On renewal you will be charged USD \$39.95

★ REFER A FRIEND. GET 30 DAYS FREE.
Refer your friends and family. For every sign up we'll give you both 30 days free. [Refer a Friend →](#)

**Note: The subscription upgrade options are subject to change based on current promotions. The above listed options do not reflect current deals.*


The first section on the Client Control Panel displays the basic account information:

- Username
- Renewal/expiration date
- Payment method
- Next payment date
- Update payment details
- Billing history

Below the subscription information provides users the option to upgrade their subscription tier, depending on the current tier and payment method.

At the very bottom lies the refer a friend section. More information on Refer a Friend can be found [here](#).

Account Settings:

 Private Internet
ACCESS

EN

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Help us serve you better

Do you want to make PIA even better? If yes please follow the link to let us know what you like and what you think we should improve.

TAKE THE SURVEY

Login and security

Email address

user@example.com

Update

Password

Last updated on Aug 20, 2021

Update

Two-factor authentication

Disabled

Enable

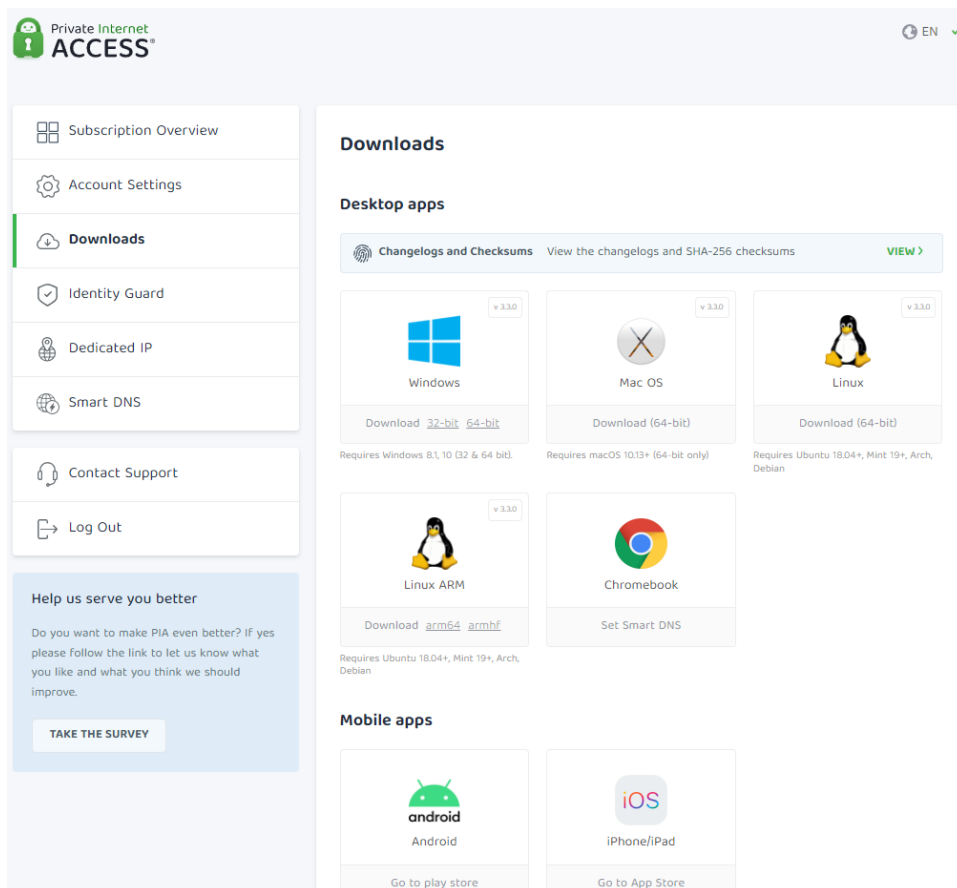
Language Settings

Email language

English

Under the Account Settings section, users can update the accounts email address, password, enable or disable two-factor authentication, and change the language of the emails received from PIA.

Downloads:



The Downloads section hosts the changelogs and checksums for our desktop apps, links to the latest versions for download (desktop, mobile, browser extension, Firetv, and smart DNS for various devices).

Below the download options, other VPN settings for generating SOCKS credentials and [OpenVPN Generator and Configurations](#) sections can be found.

VPN Settings

SOCKS

Generate or re-generate a username and password for use with SOCKS.

Username x1234567

Password abc123pass

Notice that SOCKS traffic is unencrypted and does not replace the use of a VPN.

[Re-generate](#)

OpenVPN Configuration Generator

Generate configuration files easily for OpenVPN with our easy to use generator.

[Go to OpenVPN Generator](#)

OpenVPN Configurations

[View OpenVPN Configurations](#)

Identity Guard:

Identity guard is a tool giving users the ability to search for an email address to see if they have ever been part of a data breach. More information can be found [here](#).

Dedicated IP:

Get a Dedicated IP

Secure your remote connections to any asset with a dedicated IP from a country of your choice from the list below. During your subscription, this IP will be yours and yours alone, protecting your data transfers with the strongest encryption out there. [Find out more](#)

Choose time period:

Price

Total

\$5.00/mo.

\$5.00

Pay Now

Your dedicated IP purchase is a recurring payment and will renew automatically when your subscription term expires.

The next section is for Dedicated IPs that can be purchased as an add-on service for a VPN subscription, allowing users to connect to the same IP address each time they use the VPN. More information on dedicated IPs can be found [here](#) and how to purchase one can be found [here](#).

Smart DNS:

Smart DNS Setup

With your Smart DNS settings enabled, you'll be able to stream and access geo-restricted content without any drop in internet speed.

1

Select Device

Select the device on which you want to set up a VPN connection.

Select Device

▼


Select


The next section enables users to set up Smart DNS for various devices. More information can be found [here](#).


Contact Support and Log Out:


The last section allows users to access the [PIA Help Center](#) as well as log out of the Client Control Panel.


At any time, you can take a survey to help improve PIA and your experience. There are surveys for the overall experience, Dedicated IPs, and Smart DNS, located at the bottom of the menu when on the corresponding tab.


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TAKE THE SURVEY

Tags

Account

Client Control Panel