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## How do I know if I am connected to and protected by the VPN?

Kaneesha D. - 2021-06-11 - Connection

The easiest way to tell if you are fully protected by the VPN service is to first connect to the VPN service, then visit our ["What's My IP"](#) VPN testing page.

- If it reports **"Protected"** or **Your private information is unexposed** great! You are connected to our VPN!

**What's My IP Address?**

**Protected**  
Your private information is unexposed

IP Address	184.170.242.203
Internet Service Provider	Performive LLC
Location	Phoenix, United States
Browser	Chrome
Operating System	Windows
Screen Resolution	1920x1080

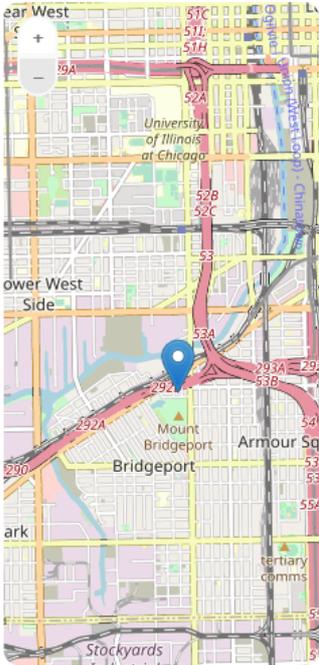
- If it reports **"Unprotected"** or **"Your private information is exposed"** then you are not connected or something needs to be fixed.

# What's My IP Address?

 **Unprotected**  
Your private information is exposed

IP Address	134.202.32.11
Internet Service Provider	www.heficed.com
Location	 Chicago, United States
Browser	Chrome
Operating System	Windows
Screen Resolution	1920x1080

[Hide My IP address](#)



If you are seeing that you "Unprotected" or "Your private information is exposed" please try correcting this using the knowledge base articles on this site.

If you need help, please contact support by submitting a ticket [here](#).

- Tags
- connection
- Protected