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I have verified the VPN is connected. How can a website still know where I am?

Kaneesha D. - 2022-03-22 - Browsing / Internet

This would generally be the result of either a DNS issue or location aware browsing.

If your issue is DNS related, avoiding this is quite simple. If you statically assign your DNS settings on your network adapter to use a public DNS (our DNS servers can be found here - [Using PIA DNS in Custom Configurations](#)), you should be able to browse again. If you require steps on how to make this change, please refer to one of these articles:

- [Changing DNS settings in Windows](#)
- [Changing DNS settings in MacOS](#)
- [Changing DNS settings in Android \(Wi-Fi only\)](#)
- [Changing DNS settings in iOS \(Wi-Fi only\)](#)

If your issue is related to Location-Aware Browsing, please see our article about disabling this browser feature [here](#).