

Knowledgebase > Technical > Troubleshooting > Installation > Install OpenVPN Connect on Chromebook

## Install OpenVPN Connect on Chromebook

Travis - 2022-03-23 - Installation

**Step 1** – **Download our OpenVPN files**. You can get a full set of our OpenVPN configuration files from here -

https://www.privateinternetaccess.com/helpdesk/kb/articles/where-can-i-find-your-ovpn-files You will need to install an unzipping app to use these files. If you encounter issues unzipping the files, you can also transfer the OpenVPN files via USB.

Alternatively, you can create your own OpenVPN configuration files on our Client Control Panel - <u>https://www.privateinternetaccess.com/account/client-sign-in</u>

**Step 2** – **Install OpenVPN Connect**. Click on the circle icon in the lower left-hand corner of the screen.

	G OpenVPN Connect - Fast & Safe SSL VPN Client	×
	DeerVPN C 42 * Free	
	Q openvpn	
	Q openvpn client	
	OpenVPN Connect - Fast & Safe SSL VPN Client - Apps on Google Play play.google.com/store/apps/details?id=net.openvpn.openvpn&hl=en	
	openvpn connect - Google Play play.google.com/store/search?q=openvpn connect&hl=en	
	openvpn connectg - Google Play play.google.com/store/search?q=openvpn connectg&hl=en	
•	o in	😷 📋 🔿 🕥 🗢 🕅 12:

In the search bar that appears, type, "OpenVPN."

Click on the OpenVPN icon, this will take you to the Play Store.

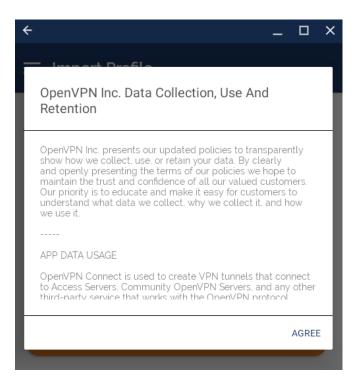
	Client OpenVPN				
<b>4.2★</b> 176K review	10M+ vs Downloa		E Everyone ©		
Free VPN, No A	So Most: Trusted VPN on the Morket	Easy Remote Network Access I a series I a se	Fost & Secure Connection		
About this	арр			$\rightarrow$	
Official secu	re client for Access Se	erver & any Oper	VPN service		

From here, click on install. Once the process is complete, you can open the app from the Store page.

← Google Play

← Google Play	OpenVF OpenVPN	PN Connect – Fa	st & Safe SSL VP	N Client		ر <u>ت</u> ×
	Unir	nstall	с	Dpen		
	You might also like			<i>→</i>		
			M			
	Six Pack in 30 Days 4.9 ★	Lose Weight App for Men 4.9 ★	Home Workout - No Equipment 4.9 ★	Microsoft Authenticator 4.7 ★		
	About this app			→		
	Official secure client for	Access Server & any Ope	nVPN service			
	Tools					
	4.2★ 176K reviews	10M+ Downloads	E Everyone ©			
•		🧿 📄 😁	o o		<b>\$</b> }. [	O O 💿 🗢 🛚 12:45

**Step 3** – **Configure OpenVPN**. When the app opens for the first time, you will be asked to agree to OpenVPN's ToS.

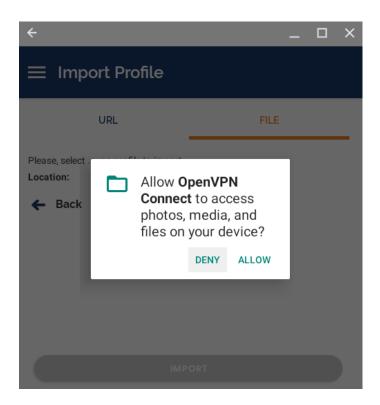


After you agree, you will be taken to the configuration page. From here, click on the File option.

÷	_ 🗆 X
≡ Import Profile	
URL	FILE
URL https://	
Please note that you can only in supported by your VPN provide	



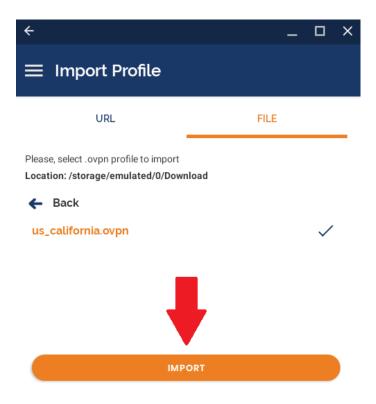
When you go to the File tab for the first time, you will be asked to give OpenVPN permissions; you will need to click Allow.



OpenVPN will look in your Downloads folder by default, if your files are not there, you can navigate to the correct folder.

÷			—	×
≡ Import Profile				
URL		FILE		
Please, select .ovpn profile to import Location: /storage/emulated/0/Down	load			
🗲 Back				
us_california.ovpn				
ІМРС				

Once you have located your OpenVPN files, select the one you want to use and import it.



After the file has been imported, you will need to add your PIA credentials.

÷	—	
← Imported Profile		ADD
() Profile successfully imported		
Profile Name us-california.privacy.network [us_california]		
Username		
Save password		
🗌 Connect after import		

First, enter your PIA username. Next, click the option to Save Password, this will make the password filed appear. When you are done, click the Add button in the upper right-hand corner.

÷	_ □ >
← Imported Profile	ADD
i Profile successfully imported	
Profile Name	
us-california.privacy.network [us_cali	fornia]
Username	
p1234567	
Save password	
Password	
	<b>5</b> /2

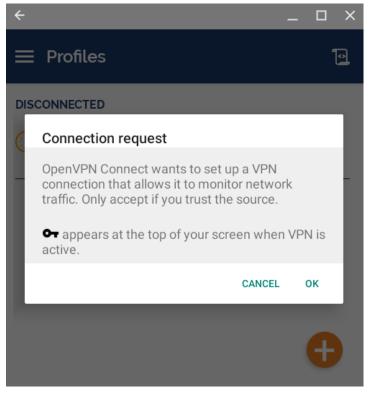
**Step 4** – **Connect**. After you have added the file, you will see a screen that shows the server location and has a toggle switch next to the server's name. You can click on that toggle switch to connect.

← ≡ Pi	rafilas	_		×
	rontes			<u> </u>
DISCON	NECTED			
	OpenVPN Profile us-california.privacy.network [us_californ	ia]	Ċ	<u>_</u>

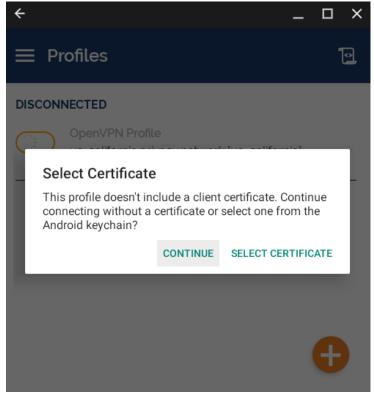


When you try to connect to a server for the first time, you will see an additional connection

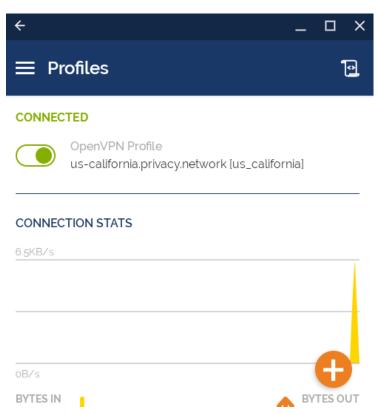
request message; you will need to click OK to proceed.



When you connect, you will also see a certificate message that gives you the option to select your own cert. You do not need to do anything here, just select Continue.



When the app is connected, the toggle will turn green.



You can confirm you are connected by checking your IP and DNS addresses on our site. https://www.privateinternetaccess.com/what-is-my-ip https://dnsleak.com/