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Devin S - 2022-12-07 - Frequently Asked Questions

Although the post-pandemic world is on the horizon, if you're comfortable on your couch, be comfortable with your <u>privacy</u>! Streaming has reached brand new heights and if you're familiar with internet culture, you may want to ensure your security while streaming your favorite sitcom. Our team is working diligently to allow our users to stream like they've never been able to stream before!

Streaming Availability

In the past, you may have run into issues streaming while utilizing a VPN connection. Now, while connected to our services, you have full access to some well-known services like Netflix, Crunchyroll, Hulu, and plenty more!

Streaming Service	Country
Netflix US, Hulu, Amazon Prime US, Crunchyroll US, Eurosport, HBO Max, YouTube TV US, Disney+ US	U.S (US East Streaming Optimized and US West Streaming Optimized)
CBC	Canada
Disney+ Hotstar	India
Netflix Italy, Disney+ IT and RaiPlay	Italy (IT Streaming Optimized)
FranceTV , Canal+	France
ITV, Netflix UK and BBC iPlayer	UK London Streaming
Netflix Japan Amazon Prime JP	JP Tokyo JP Streaming Optimized
Netflix Denmark, Amazon Prime DK, HBO Nordic and DRTV (dr.dk)	Denmark (DK Streaming Optimized)
Netflix Germany	Germany

Netflix SE, C More, tv4play, YouTube SE, hbonordic SE	Sweden (SE Streaming Optimized)
YLE, Ruutu, C More, MTV Finland, HBO Nordics	Finland
9Now, 10Play	AU Australia Streaming Optimized Server

*We are only able to support the ability to stream the following services through a web browser. Although you may find it possible to use a specified application (Netflix application, Hulu application, etc.) while connected to the VPN client, we are unable to guarantee the ability to access specified applications, nor support them while the VPN is in use.

Optimized Streaming Servers

Due to difficulty of accessing some streaming sites while using a VPN connection, our team has dedicated server locations created exclusively for bypassing the block for these sites for users looking to stream while utilizing a VPN for their protection.

Streaming Support

Although we plan to do our best to provide access to these services for our users, streaming services still have the ability to combat our solutions. If you run into any issues regarding the services we have listed, please grab the IP address that was in use and inform our support team through our <u>Helpdesk</u>. We are more than happy to assist with any difficulties and answer any questions you may have!

Thank you for subscribing!