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What is Identity Guard?

Travis - 2022-08-02 - Frequently Asked Questions

Within the [Client Control Panel](#), you are able to search your email addresses to see if they have ever been part of a data breach using our Identity Guard feature.

A data breach is where information is obtained from a system without the knowledge or authority of those who own the system. The information can contain your email address and other possible sensitive personal data that can be damaging in the wrong hands. One of the biggest risks of your information being leaked is that of identity theft, which can have long lasting effects.

This tool is simply a way for you to find out if your email addresses have been compromised in a data breach and is not designed to help prevent or change information associated with the email address.

After signing in, you will see the tab labeled "Identity Guard".



Subscription Overview



Account Settings



Downloads



Identity Guard



Dedicated IP



Smart DNS



Contact Support



Log Out

Here, you will be able to search your email address to identify if it has ever been part of a data breach.

Email Breaches Monitoring

Check if you have an account that has been compromised in a data breach.



Add your email

.....



Confirm email

.....



Monitor & setup alerts

Enter your email address below and we'll automatically scan all public breaches to see if your e mail has been exposed.

Email Pwned?



Your e-mail address will be encrypted during the process

After entering your email address, you will need to check your inbox for the email provided and confirm that you wish to monitor this address.

Email Breaches Monitoring

Check if you have an account that has been compromised in a data breach.



Add your email



Confirm email



Monitor & setup alerts



Please confirm your email

One of your e-mail addresses requires confirmation.
Please check your mail and click on the link to confirm.



Is this really you?

Before we can start monitoring this email address for breaches, we need your confirmation.

Yes, monitor this address

If you received this email by mistake, simply ignore it. Your address will not be monitored unless you click the confirmation button above.

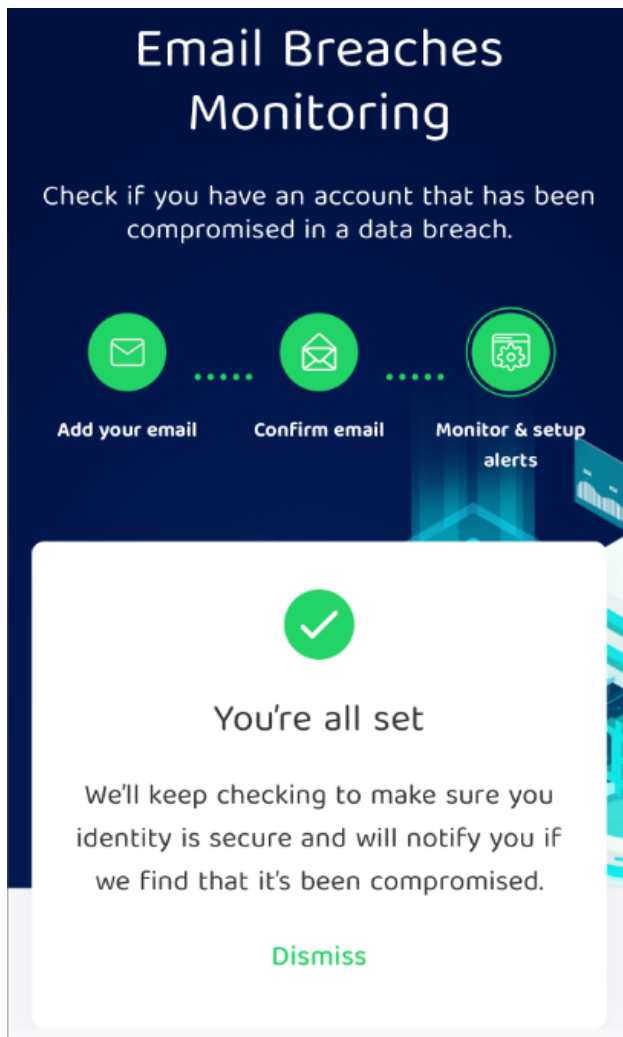
Stay safe,
PIA Team

[Homepage](#) | [Client Sign-In](#) | [Support Center](#) | [Blog](#) |
[Terms and Conditions](#)

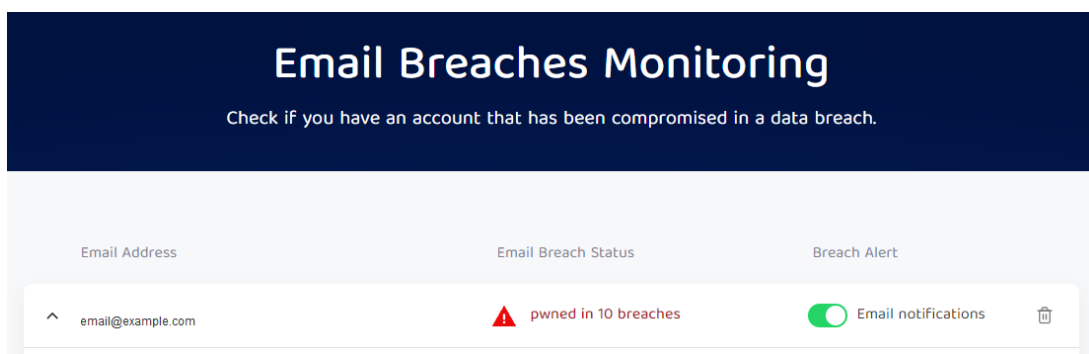
Private Internet Access, 5555 DTC Parkway, Suite 360,
Greenwood Village, CO 80111, United States

[Facebook](#) | [Twitter](#)

Once the email has been confirmed, you will be asked to sign into the Client Control Panel on the device you have confirmed the email on.



You will then be provided with a list, if any, of the breaches your email address has been a part of. You can also opt into being notified via email notifications from the PIA Identity Breach if, or when, your monitored email is involved in another breach.



Depending on the information available on the websites that were breached, Identity Guard will list the information that has possibly been compromised.

COMPROMISED DATA:

Email addresses

IP addresses

Passwords

Username

In an effort to stay up to date, the latest breaches we find out about will be displayed at the bottom of the Identity Guard page.

Latest Data Breaches



ZAPHosting

March 2022 · 746,682 accounts affected

In November 2021, web host ZAP-Hosting suffered a data breach that exposed over 60GB of data containing 746k unique email addresses. The breach also contained support chat logs, IP addresses, names, purchases, physical addresses and phone numbers.



In early 20...
most Russ...
allegedly s...
addresses...
independe...

If you have any further questions, please feel free to contact our support team [here](#).