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While using the VPN client on your Android device, you may notice the VPN IP taking longer than usual to populate. In some instances, taking up to 5-10 minutes for the IP to display, you will find that the VPN client will successfully connect, showing the green connection icon, but no VPN IP to show for it. Although the IP is not displayed immediately, the VPN tunnel will establish upon connection.

If you find yourself in a situation where you need the VPN IP address as soon as possible, you can use the [IP Checker](#) from our website to obtain this information (Ensure to disable MACE or any adblockers to optimize your results when using the 'What Is My IP' feature). If this does not apply to you, give the client some time and the IP address will eventually populate. In any case, if you find that you are not protected while the VPN is enabled, please reach out to our [CS team](#) for assistance and we will be more than happy to investigate what's occurring with your setup!