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Android Application - Login Issue Identified

2021-05-05 - Devin S - Announcements

In the most recent version of the Android mobile client (3.11 & 3.11.1), there is an issue where the end user is forced to re-login irregularly. We are currently investigating this matter. As we investigate and work toward a solution, we are advising users to use the APK version of the mobile client that can be found on our [website](#), to avoid this issue while simultaneously being protected by our services.

If you would like assistance with this process or if you are running into issues setting up the APK, please reach out to our [support team](#) and we will be more than happy to help. We apologize for the inconvenience this may cause and hope to have this resolved soon.