

## Black Friday Offer - Account Information

2021-11-26 - Michael B - Announcements

If you currently have an active account and you require a merge for the Black Friday Offer, please provide us with the following information so that we can assist as quickly as possible:

- The account which you wish to remain active (your new account or the old account)
- An order number as verification of your purchase.

This will allow us to expedite your inquiry and resolve your issue as quickly as possible.

Please be aware, if you have purchased a Black Friday offer and you have an account that is no longer active, we CAN NOT merge into these accounts. You must use the newly purchased account its login credentials.

Thanks so much for your patience.