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2021-09-01 - Michael B - Announcements

We have received reports of users receiving an email, erroneously, regarding the renewal of their Private Internet Access account.

Our teams have investigated the issue thoroughly and with the highest priority. We identified a bug which resulted in these emails being erroneously sent to a number of users. We are working now to ensure that issue is resolved.

We apologize for any confusion that may have been caused as a result of these email.