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## Paypal Purchase Issues

2021-10-16 - Michael B - Announcements

Shortly before midnight, on Oct 15th, we experienced an issue in which some PayPal accounts were not created upon completion of the transaction. If you were affected by this issue, and received no credentials following your purchase, please submit a ticket [here](#) and we will address your issue as quickly as possible. We apologize for the inconvenience caused by this issue. Thanks for your patience.