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[RESOLVED] Browser Extension - Outage

2021-04-22 - Devin S - Announcements

We're currently running into a network outage that is affecting the user's ability to connect to servers on both, the FireFox browser extension and the Google Chrome browser extension. In the meantime, we're advising users to use the Desktop client or the Mobile application for VPN services. We apologize for inconveniences this may cause and hope to have things sorted out soon. We appreciate your patience as we work toward a resolution.

You may have noticed when attempting to use PIA this morning (04.23.21) you were able to use the browser extensions. We've implemented a fix and resolved the network outage. If you run into any issues attempting to use our service, feel free to reach out to us and we will be more than happy to assist you with sorting things out.