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2022-06-17 - Devin S - Announcements

While using the VPN client, you may notice your inability to connect to the Ukraine server location. We are currently experiencing a temporary outage that our team is investigating and working to address. At this time, we do not have an ETA for when this server will be available again and we recommend users use a nearby server location for the time being.

We apologize for any inconvenience this may cause and hope to have this location available in the near future. If you have any questions or concerns, you can contact us at any time using our [24/7 Live Chat Support](#) or our [Email Ticketing](#) option through our Helpdesk. We appreciate your patience as we work to bring this server location back online.