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## Support Downtime - May 3rd

2022-04-27 - Devin S - Announcements

Due to the infrastructure changes that will take place on Tuesday, May 3rd, ticket support will be temporarily unavailable from 6 a.m. to 8 a.m. MST. Although users will not be able to create support tickets during this period, our team would be more than happy to assist our users through our [24/7 Live Chat Support](#). While we apologize for the inconvenience this may cause, we appreciate your patience during this temporary downtime.